

# On the CAE Agenda Q1-2022

### \*Companion risk briefing available

#### Strategy and value management

- IA's role in emerging topics such as ESG, cyber threats, and disruptive events (transactions, transformations, etc.)
- Broadening risk coverage as business model and digitization efforts evolve
- Integration and coordination across three lines of defense (e.g., common risk taxonomy, addressing the talent drain)
- Getting to the right Key Performance Indicators (KPIs) to measure value for the business

#### Risks and responses

- Cybersecurity (e.g., ransomware incident response\*, phishing, hacking, data theft)
- Business and operational resiliency (e.g., supply chain interruptions\*)
- Third-party risk management
- Workforce\* (e.g., contingent workforce, upskilling and reskilling talent, distributed tax implications)
- Regulatory compliance (e.g., more regulated environment, expanded role for IT)
- Mergers and acquisitions\* (e.g., portfolio management, transformation of the organization)
- Digital transformation (e.g., ERP, continuous control monitoring)
- IT resiliency (e.g., data governance, data and asset management, IT talent)
- ESG initial program assessment\*
- Cloud services and storage (e.g., data security, business continuity)
- Fraud
- Culture\*

**Bold** indicates new or continued signals for IA focus

#### **Operational model**

- IA reporting content and delivery enhancements
- Blending methods for executing audits, including agile, D&A, etc.
- Operating with increased agility, especially during risk assessment and planning
- Staying close to the business in a virtual environment

#### Stakeholder engagement

- More subject matter expertise in IA, especially when working with first and second line
- Improve IA brand
- Changing demographic of AC
- Improving AC chair connectivity
- Resourcing needs across the organization

#### **Digital acceleration**

- Holistic strategy for refresh of technology stack to enable IA
- Data-driven enterprise risk assessment
- Focus on automation
- Continuous monitoring
- Stronger integration of second and third lines on common GRC technologies
- Process mining

#### Modern workforce

- Consideration of IA resources with **ESG** experience
- Hybrid service delivery models (in-house, external expertise, low-cost markets, centers of excellence)
- Better integration of IA IT resources across the organization
- Need for more specialized or mature capabilities around data analytics and insights
- Upskilling IT and enterprise technology
- Refreshing talent strategy to mitigate impacts of talent drain and resource needs
- Overall shift in skill sets needed given shifts in IA delivery model

#### Recent resources to consider

- Technology **Internal Audit:** 2022 and Beyond
- The SOXification of **ESG** Reporting
- Chief Audit **Executive: Economic Outlook** for 2022 webcast replay
- Scenario planning and wargaming
- Internal audit and enterprise risk management services

#### Risk briefing topic

Cybersecurity

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