



Build, deploy, and manage custom applications

Add unique functionality powered by Workday Extend



Want the seamless experience and deep functionality of Workday and retain the ability to develop custom apps for your organization? Workday Extend allows you to build, deploy, and manage custom applications for Finance and Human Resources with speed and confidence. Because it's part of Workday, Workday Extend supports fast development and works at enterprise scale. Custom apps developed with Workday Extend are accessed from a Workday user's home screen, dashboard, or related actions—retaining the consistent experience that comes with Workday, thereby ultimately increasing user adoption. The business functionality provided by Workday Extend interacts deeply with core Workday data and processes, and you can use Workday Extend now, or have it ready as part of your long-term transformation strategy.

Workday lets you build customer apps faster, simplify the technology stack, and operate more securely.

Workday Extend is perfect for creating and managing apps unique to your organization for actions such as:

- Making office hoteling reservations
- Making business travel arrangements
- Conducting accounting transaction research on data not stored in Workday
- Gathering Talent Management, Payroll, and third-party applications for seamless HR
- Replacing legacy applications to achieve a consistent UX



Expense Recovery

Challenge

At the intersection of fund accounting, general controllership, procurement, and compliance resides recoverable expenses that are often haphazardly tracked, billed, and collected. This often contributes to lengthy month-end close efforts while unfavorably impacting cash flow.

Benefits

- The “recoverable expense automation” solution is enabled by Workday Extend and leverages features of supplier, customer, and banking and settlements business areas. Recoverable expenses occur when a company pays a supplier invoice on behalf of consolidated and nonconsolidated affiliates and then collects a portion of the “reimbursable” expense.
- Extend can be used for specific scenarios where a backend allocation engine cannot calculate the end state solely on predefined rules, i.e. human entry is necessary.
- By leveraging Workday Extend, this solution could be built on a much smaller footprint than if it were a standalone application. Workday Supplier and Customer Accounts are still used to their full extent, whereas Extend bridges the gap between them to complete the entire recoverable expense lifecycle.

Alternate Use Cases

- Beyond Accounts Payables, use Extend to recover T&E related expenses
- Reimburse healthcare organizations for research initiatives

Payer	Recovery Rate	Recovery Amount	Deal	Position	Memo
Enterprise Services Fund-C-0198	25%	4,942.84	Zim 0	Zim (Class B Units)	
Enterprise Services Fund-C-0198	25%	4,942.84	Zim 1	Zim (Class A Units)	Reim billing for Round 1
WQ Acquisition Fund-C-0198	25%	4,942.84	Zim 0	Zim (Class B Units)	

Travel Management

Challenge

Travel management is a big operation for many organizations. Often facilitated by expensive third party administrators, need for separate applications, and multiple integrations to connect with Workday HCM, Expenses, and General Ledger.

Benefits

- Reduce reliance on third party vendors
- Provide employees with a bespoke travel booking experience, optimized for your organization
- Closely align travel management with WD Expenses
- Develop travel approval flows within Workday

Agile Approach

- This solution can be built initially as a POC using self-service APIs to get feedback from multiple users and functions within your organization before deciding to do a full deployment.
- For an initial deployment, add on payment processing and corporate discount functionality.
- Enhance the application with dashboards and analytics to identify enterprise-wide booking trends.

- Complete the solution by driving incentivized smart booking – drive personalized metrics based on booking-to-travel timing, peer comparison statistics, impact of early bookings, etc. Assign workers with a traveler score and incentivize smart booking to help your organization save money.

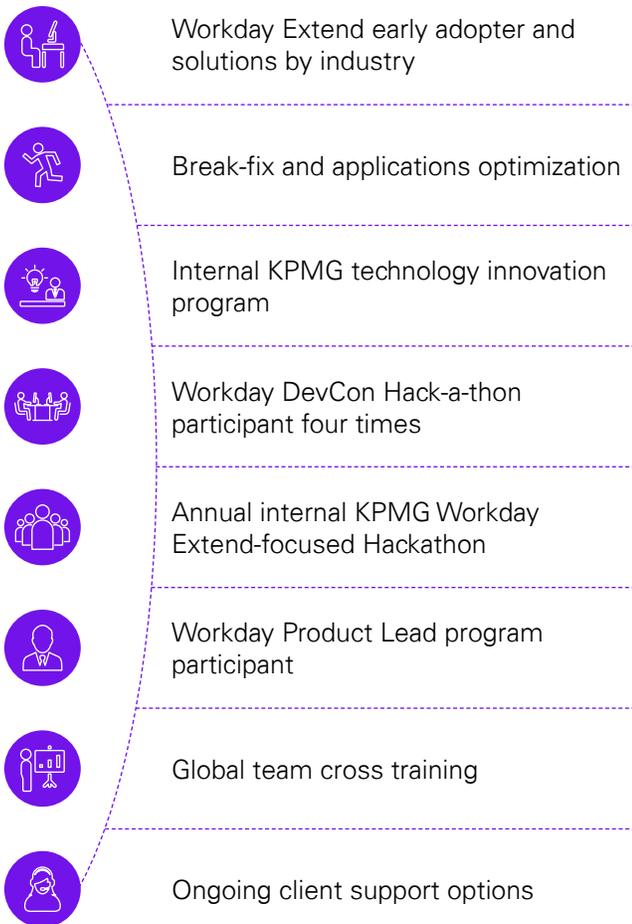
Airline	Departure Date	Duration	Number of Stops	Seats Remaining
USA	2023-05-12	PT0H10M	1	6
Segment 1 1 Hours, 24 Minutes				
Departure	USA	06:00:00		
Arrival	SFO	07:24:00		
Segment 2 3 Hours, 12 Minutes				
Departure	SFO	08:18:00		
Arrival	USA	11:30:00		

Airline	Return Date	Duration	Number of Stops	Seats Remaining
USA	2023-05-19	PT0H13M	1	6
Segment 1 4 Hours, 22 Minutes				
Departure	USA	23:59:00		
Arrival	SFO	04:21:00		
Segment 2 3 Hours, 12 Minutes				
Departure	SFO	08:00:00		
Arrival	USA	11:12:00		

Why partner with Workday and KPMG

The Workday platform is built with a true cloud architecture that allows the company to scale and deliver innovation to everyone at once—without the need for custom coding or updating legacy applications. An intelligent data core combines external data with Workday data so you can gain real-time insights for quick decision-making. Workday is open, extensible, and interoperable so you can easily choose leading practices and build new applications. Finally, Workday delivers the latest Workday release automatically every six months. Innovation, power, and convenience are why Workday has an industry-leading, 97 percent customer satisfaction rating.

KPMG has unique qualifications and capabilities related to Workday Extend:



KPMG has an exceptional working relationship with Workday. We continue to expand our long-standing alliance, partnering with our clients and Workday to enable an insights-driven future powered by Workday. In fact, we have the most experienced Workday team, with nearly two times more experience than average.

More than
400
Workday-certified
resources

14+
years of Workday-
enabled transformation

More than
250
large and dynamic
companies worldwide
and more than

1900
certifications

Viewed as a
**leader in business
transformation**
for
**healthcare,
financial services,
and consumer/
retail**

KPMG and Workday stay with you to get results

When you choose KPMG and Workday, we support you every step of the way, from rapid deployment to working side by side to ensure lasting transformation success.

Let's talk!



Workday subscribers have learned that when a company-specific app needs to be created, Workday Extend can be the ideal way to build and deliver it. Contact us and let us help you identify whether you have a good Workday Extend use case!

Analysts rank KPMG as leaders in Workday implementation and business transformation.

Additional resources:

Workday Extend

KPMG and Workday

2022 KPMG Hackathon in collaboration with Workday

Contact

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